



## MEETING OF SEPTEMBER 18, 2001

The last Tenant Association Meeting was held on September 18, 2001. We would like to thank all who attended.

### Issues discussed:

- Maintenance & cleaning of buildings
- The proposed 5.9% rent increase
- Security
- Last month's rent - request to get interest
- Elevator problems
- Replacement of "wall" on covered parking
- Testing of fire alarms

### Action Taken:

We sent a letter to Gayle Latreille (property manager). The response was vague and a contradiction to our concerns (See response in next column).

### Next Meeting:

Tuesday, October 23, 2001  
7:30 pm  
1560 Heatherington Rd.  
The Albion-Heatherington Recreation  
Centre

We will be discussing the response to our letter sent to the Property Manager. We want your opinions and concerns so we can try to bring these buildings back to the standards they were before Osgoode Properties took over.

We have asked a representative of the media to be present at our next meeting.

Please be assured that you cannot be evicted for attending a meeting or being part of a Tenants Association.

Bonnie & Jim can be reached at Apt. 108-2995

## RESPONSE TO LETTER FROM TENANTS ASSOCIATION

Dear Residents:

Further to your letter of September 24, 2001, the following is the response you requested.

- 1) We have received a number of compliments on the cleanliness of the buildings
- 2) We are unsure as to what numbers you are referring to. However, there is a floor indicator in the elevator above the door which indicates which floor you are on.
- 3) Litter pick ups are done daily
- 4) The wall at the garage will not be replaced for security reasons
- 5) We have been experiencing problems with the elevators and hope to have this issue resolved shortly. As far as the indicator lights, many of these were changed recently, which do from time to time, burn out.
- 6) We will check on the problem with the exterior lights coming on and off
- 7) Testing of the fire alarms was done recently.
- 8) During the very high humidity we experienced during this past summer, increased the problems with garbage odours at times. We are in the process of changing the odour counteractant.

Sincerely,  
OSGOODE PROPERTIES LTD  
Gayle E. Latreille (Mrs.)  
Manager

### IMPORTANT PHONE NUMBERS

|           |                |
|-----------|----------------|
| Office    | (613) 731-5766 |
| Emergency | (613) 729-0656 |
| Security  | (613) 567-2737 |