# חEWSLETER 

Juty - August 2002
THE OAKS APARTMENTS - 2975/2995 ALBION RD N. - OTTAWA, ONTARIO K1V 8Z2

## BARBECUE

Our 2nd BBQ was a success. We would like to thank all the tenants that participated.

## ISSUES TO BE DISCUSSED AT THE HEST MEETING

The issues we are covering in our next meeting are:

1) Return of recycle boxes to each floor
2) Testing of fire alarms
3) Cleaning of buildings
4) Replacement of tiles (bathroom floor)
5) Repairs in buildings
6) Repair and maintenance of elevators
7) Use of elevators for moving in or out
8) Osgoode's application to the Tribunal for a $5.9-6.9 \%$ rent increase in August 2001
9) Interest on last month's rent deposit
10) Smell of garbage


We are currently upgrading our webpage and placing our current and archived Newsietters as piff files to download.

TENANTS ASSOCLATIEN WEBSITE hitp://.r.hee.tripod.com

Tenants Association email address; tenants_assoc456hotmailcom

## NEXT MEETING

Our next meeting will be on Tuesday, Aug. 13 at $7: 30 \mathrm{pm}$ in the party room at 2975 building The back door of the party room will be open and our Legal
Representative will be there.


Haxe a safe summer vacation

| IMPORTANT PHONE MUMBERS |  |
| :--- | :--- |
| Office | (613) 731-5766 |
| Emergency | (613) 729-0656 |
| Security | (613) $567-2737$ |
| Tribunal | $1-888-332-3234$ |

## THE OAKS TENANTS ASSOCIATION

## IEWSLETER

## II GeNERAL...

We would like to see the Recycle boxes returned to the garbage room on each floor, to reduce waste going down the garbage chute and to make it easier for older tenants and those with disabilities. It would also improve the appearance at the back of the buildings.

For the safety of the Tenants we would like to see the fire alarms tested on a regular basis.

Tenants who still require the tiles on the bathroom floor done, please submit a work order to the office again! Also please attend our next meeting.

Repairs and maintenance in the buildings will be addressed including the time it takes to get the repairs done, including the repairs to the doors and closers leading into the stairwells that are required under fire regulations.

We have had complaints regarding the elevator maintenance and repairs, and the scheduling of Tenants moving moving in or out, during peak times and when only one elevator is working!

Osgoode Properties submitted an application for an increase in rent above the guidelines of 5.9$6.9 \%$ in August of 2001. No hearing date has been set yet. It appears Osgoode Properties has not filed all the documents. We recommend Tenants write their MPP about re-establishing Rent Control.

If you've placed a work order and it's taken too long for the necessary repairs, please attend our next meeting and discuss this with our Legal Representative.

We will be discussing the issues involved with the smell of garbage and the piles of garbage behind the buildings and in the buildings on weekends.

Have you received the 6\% interest on your last month's Rent deposit? You are entitled to this once a year. It is an offence for a landlord not to pay this! If you haven't received this or are having trouble getting it, please attend our next meeting and discuss it with our legal representative.

The Tenants Association needs your Support to ensure the necessary changes take place, Cost of the Tenants Association include photocopying, paper, notebooks, legal fees, room rental for meetings and going to the tribunal. We ask if possible please make a donation of $\$ 2$. in an envelope on the last day of every month. Please put the envelope in 2995-108 mail box or 2975108 mail box. Please don't put the $\$ 2$. in unless it is in an envelope.

We also need your support at our meetings, please attend and voice your concerns, our legal representative will be present at our next meeting. He is here for all of us. As a group we can try to have issues resolved faster then dealing with them one at a time!

It is a slow process but we are getting things done and we will succeed in getting the necessary changes made making The Oaks a more enjoyable and attractive place to live!

